



Listening

Listening

is much more than simply hearing. Hearing is about receiving information, while listening is about communication, and calls for closeness.

Listening

allows us to get things right, and not simply to be passive onlookers, users or consumers.

Listening

also means being able to share questions and doubts, to journey side by side, to banish all claims to absolute power and to put our abilities and gifts at the service of the common good.